



Introduction

Learning from leaders group is part of Maqsood Ahmad committed to Leading Greater Manchester Programme to share the learning from other leaders within and outside the Health and Social Care Partnership. The group comprises of colleagues from a diverse background and skills within the public and voluntary sector (see groups' biographies). The aim is to

“meet and learn from the experience of top leaders to gain a better understanding of challenges and opportunities that they face including the tool/s they use to overcome the challenges in a demanding and political environment”.

Learning from leaders

Meeting with Jon Rouse, Chief Executive, Health and Social Care Partnership on 13 January 2017 at 3 Piccadilly Place, Manchester. Meeting agenda:

Agenda		
Time		
4.00pm	Leaders story (Jon's Office)	Jon Rouse Chief Executive, Health and social Care Partnership
4.15	Questions and Answers	All
4.30	Concluding remarks	Maqsood Ahmad
4.35	Learning feedback (Rothay Room)	All
5.00	Next Leader Meeting	All

Leading Greater Manchester Programme

Maqsood Ahmad Learning From Leaders Group



Biographies



Dr Heulwen Sheldrick: Worked in the NHS for 26 years, with current roles as Clinical Lead and Consultant Grade Speech and Language Therapist (SLT) in Bridgewater Community NHS Foundation Trust.

Heulwen is a member of the regional AHP workforce board and is the national SLT clinical advisor, and deliver MDT postgraduate training to a range of disciplines. Heulwen maintains a specialist clinical role as a consultant grade SLT – working primarily with clients with Head and Neck cancer. I provide support and advice to others working with clients with complex dysphagia (swallowing disorders)/acquired communication disorders. Research and teaching commitments continue – locally regionally, and at a national level.



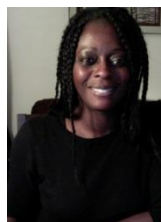
Maqsood Ahmad OBE, DMS, MA, MBA. Maqsood has 15 years of experience of developing and delivering policies and programmes on behalf of ministers, board members and chief executives. Currently Maqsood is the Greater Manchester Health and Social Care Partnership SCN SRO for: mental health, dementia, diabetes and CVD. Maqsood also lead on two cross cutting responsibilities for the SCNs: patients, carers and public engagement, equalities and health inequalities. Maqsood is also the Cohort Director for the Nye Bevan NHS Leadership Programme designed to

develop senior leaders to become executive directors and has successfully completed the NHS Top Leaders programme designed for potential chief executives.



Lucy Geddes MusB (Hons), DipABRSM, is a Manchester-based musician and Head of the Camerata in the Community programme for Manchester Camerata orchestra. Responsible for the creation and development of the orchestra's musical activities with communities across the North West, reaching over 24,000 people of all ages per year. The work is in partnership with several Greater Manchester Public Health teams and CCGs, as well as Age Friendly Manchester and North West Music Hubs. The programme uses music as a tool to improve quality of life, and one of the

most widely recognised projects, Music in Mind, has been proven to improve communication and mood and decrease agitation for people with dementia, backed by research from the University of Manchester and New Economy. Outside of Manchester Camerata, Lucy is a pianist and clarinetist in the British Army Reserves and a music theory teacher.



Faye Bruce is a Senior Lecturer and Doctoral Researcher within the Department of Nursing at Manchester Metropolitan University. Faye is also a qualified nurse and has been an active practitioner for over 20 years. Faye has used her knowledge from health and nursing to form the foundation of health needs research within the African and Caribbean Community and as a result, is currently working with Health Education England to address issues for Black and Minority Ethnic health workers in relation to career

progression. As an academic, Faye has also been instrumental in organising and engaging Andy Burnham MP in interviews on health issues. Faye completed her Masters at the University of Birmingham in Health Services Management and undertook specific learning to enable her to explore the strategies and mechanisms used by health organisations such as PCTs to engage the African and Caribbean community in health prevention.

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Angela Devine works as PA to the Senior Network Manager, and Business Support to the [Health and Social Care Partnership](#) Strategic Clinical Networks Team. Angela holds a BA degree in English Language and has managed business solutions for several director and senior management team portfolios in several companies including Bupa, The Christie Hospital NHS Trust and at present, NHS England. Angela started her career in Mass Media as a Presenter and a Reporter before she moved on to Customer Service and Customer Retention Management. Joining Bupa Angela holds a Leadership & Management Diploma in Health and Social Care and has been involved in providing business solutions in the healthcare industry for about 10 years.



Samuel Kabiswa is currently working for Health and social care Partnership SCN as the Programme Manager and has extensive experience and knowledge of economic development policy (within a job creation and poverty alleviation context) at both the national and international level gained from working on a range of and across economic and growth related policies within a number of UK government departments (BIS, UKTI/FCO/DFID, DCMS), Non Departmental Public Bodies (NDPBs) and Local Authorities; Experience of programme and change management, policy development, working within multi-disciplinary and institutional teams to deliver against change at international, nation and regional level. Excellent stakeholder management, partnership and relationship building skills, influencing and negotiating skills including with key and senior policy and decision makers both at national and EU level;



Rafi Chaudry is a Senior Manager for Data Services for Commissioners working in the Commissioning and Operations and Information Directorate. Rafi has been working in the NHS for over 20 years. The career spans working within a range of NHS functions, including both provider and commissioner organisations. Rafi worked as an Information Manager at Queen Marys Hospital in Sidcup, South East London for over seven years before moving to Bury PCT and is now employed within the Data Services for Commissioners Team in NHS England. Rafi also engages in voluntary activities outside of work which adds to his portfolio of skills including being the Vice Chair of Governors at Hathershaw College and is also on the advisory board of the Greater Manchester 'Tell Mama' organisation which supports victims of hate crime. This work involves capturing incident data, supporting victims, linking with schools to raise awareness and signposting to other organisations who can offer support.



Anjum Zulfikar is a qualified accountant and is a member of the 'Chartered Institute of Management Accountants, UK'. He is an experienced finance professional with over 15 years of experience in different public sector organisation including NHS, Police, Education and Railways. Anjum is currently working at the finance department of the Greater Manchester Health & Social Care Partnership, the first of its kind initiative in England to integrate health and social care for the residents of the Greater Manchester. Alongside the day job, Anjum is providing his expertise in shaping the future of the next generations by serving as a governor and Vice Chair at a local community school, a board member at Tell MAMA (providing support to the victim of hate crime) and a Trustee at Ansar Finance (providing interest free loans and promoting awareness and educating people to change attitude towards interest/riba).

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Waseem Khan is a Graduate from the University of Manchester BSc Pharmacology (Hons). He recently completed Postgraduate Certificate in Healthcare Leadership. Held roles in Medicines Management in Primary Care, Quality improvement in Community Services, Assurance Lead in Primary Care Trusts

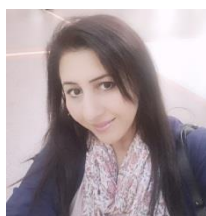
Waseem is currently a band 7 Quality and Patient Safety Lead for the Partnership, a role that I have held for approximately 3 years.. Waseem is married with a young family living in Pendle Following recent completion of Postgraduate Certificate in Healthcare Leadership looking for an opportunity in career progression in a senior role.



Mohammed Abdul Amin has over 10 years project management and service improvement experience working with the NHS and private sector. Abdul has previously worked with the cardiovascular network in the reconfiguration of Greater Manchester Stroke Services and has extensive knowledge and experience of working across a diverse range of projects that cut across organisations both locally and nationally. Abdul is currently working as Programme Development Lead for the Strategic Clinical

Networks (SCNs) where he's responsible for the SCNs Business Plan and oversees the Programme and Project Management Office (PMO). He is also responsible for quality improvement projects within the Dementia and Children's Clinical Network for Greater Manchester SCNs.

Abdul is passionate about the health and wellbeing of his local community and was involved in the development of a local health initiative in Hyde called the 'HILS'. The initiative targets the local BAME community to be physically active by participating in weekly 'couch to 5k runs', bike rides to climbing Mount Snowdon.



Najma Khalid is a community Development Consultant who takes a creative/ artistic approach. She has vast knowledge and experience in the area of community development and project work, with experiential and academic (+BA(Hons),CMS) background in management studies, project development and the creative arts. Najma is also the founder and CEO of Women's CHAI Project – Care, help and Inspire, which raises awareness around wellbeing. She currently runs 3 successful women's groups

Greenhill CHAI Group, HortonMill CHAI Group and the Oldham Coliseum Women's Group. Najma has ran many projects including *the Southbank Centres Alchemy Festival participatory arts strand 2015 and Oldham Public Health Diabetes awareness project 2016*. Najma has been a trustee of many boards including Greenhill Academy (2009-2016), Homestart Oldham, POINT (children with additional needs), Oldham Library. Najma is committed to developing community initiatives that make a real difference.



Winifred Bajulaiye is a Senior Administrator with over fifteen years' experience in the Public Sector providing business development, campaign administration, stakeholder relationships, and performance management. Winnie has previously worked with Westminster PCT and Hammersmith and Fulham PCT both in London, where she lived before moving to Manchester. In the last five years, Winnie has worked with Manchester City Council as a Business Support Officer with the Children's Services, Family Placement

(fostering and adoption) and Safeguarding departments. Currently she works as part of the Health and Social Care Partnership SCN Business Support Team. Winnie has a BA in French and a Master's in Public Administration (MPA) from the Manchester Business School,

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University of Manchester. Winnie also volunteers as a cook in the 'Highway Hope' community café; Highway Hope is a Charity dedicated to improving the lives, health and well-being of people in their local community in the Longsight and Levenshulme area.



Yasmin Bukhari, currently works for Greater Manchester Fire & Rescue Service in Prevention & Protection Directorate. Her work spans over 20 years of working in the field of Inclusion, Equality & Diversity and Community Safety in the public sector. Yasmin's past employers have included Bury Council, Greater Manchester Police, Manchester Training & Enterprise Council and Tameside Racial Equality Council. Yasmin has worked extensively on sensitive issues such as community safety, preventing violent extremism, domestic violence, hate crime and complex safeguarding. Yasmin is the General Secretary for the Asian Fire Service Association, a national staff network; Regional Board member for MOSAIC, mentoring programmes for disadvantaged young people; and a committee member of Fire Aid an umbrella organisation offering humanitarian and aid internationally.



Dr Oluwatoyin ('Toyin') Amusan. MBBS, FWACP, FFPH is a public health specialist with a medical background and over sixteen years' experience in public health at consultant level. Toyin knowledge and experience of the NHS, UK local and national government is extensive and she have also worked with international health agencies (WHO, UNICEF) and foreign national governments on public health projects I have experience of public health at all levels and across all domains of public health with particular interest and experience in health care public health. I have provided strategic leadership into the commissioning of public health services such as the National Screening and Immunisation programmes, health improvement services, and services for long term conditions, cancer and mental health and older people's wellbeing.